

# LINES

PEPCO.COM

MAY 2010

## SPECIAL EDITION: Programs to Save You Energy and Money

Pepco is committed to helping customers use less energy, save money and improve the environment. That's why we're excited about the launch of our new energy efficiency programs for Maryland customers. Please read more and learn how you can save money up front and continue to save on energy bills for years to come.

### Rebate Offered for A/C or Heat Pump Tune Up

Tune up your central air conditioner or heat pump and receive a \$100 rebate. Or receive up to \$300 when you replace an outdated, inefficient system.

Simply use an HVAC contractor registered in Pepco's **HVAC Efficiency Program** to be eligible. If your system meets certain conditions, the contractor will discuss the benefits of upgrading to a more efficient unit. The rebate amount depends on the efficiency of the new appliance.

Once completed, the contractor will provide you with the rebate application. Mail it to the Pepco HVAC Rebate Processing Center for payment.

For a list of participating contractors, call 1-866-353-5798.

### Quick Home Energy Check-up – Convenient, Saves Energy Dollars

Pepco's **Quick Home Energy Check-up** offers a plan to reduce your home's or apartment's overall energy use. A qualified participating contractor will evaluate ways to improve energy efficiency and identify possible health and safety issues.

Normally \$40, the inspection is conducted at no cost when you agree to have the contractor install at least three energy-saving measures at the time of the survey. These measures include installation of compact fluorescent light bulbs (CFLs), low-flow showerheads, tank wrap for an electric water heater, and more.

Call 1-866-353-5798 to schedule your **Quick Home Energy Check-up** and start saving money and improving the comfort of your home.

### Here's How to Make Your Home a Star Performer

Want to save 20 percent or more on your home's energy use? Then consider signing up for **Home Performance with ENERGY STAR®**.

It's a comprehensive whole-house energy audit performed by a qualified contractor certified by the Building Performance Institute.

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## Maryland Offers Appliance Rebates

The Maryland Energy Administration is offering rebates on ENERGY STAR rated clothes washers and refrigerators, and electric heat pump water heaters.

Get a \$100 rebate for purchasing a qualifying clothes washer, a \$50 rebate for buying a qualifying refrigerator, and a \$300 rebate is yours when you purchase a qualifying water heater.

Visit [pepco.com/homeenergysavings](http://pepco.com/homeenergysavings) or [energy.state.md.us](http://energy.state.md.us) for program details.

## Federal Tax Credits

You may be eligible for a federal tax credit if you purchase an energy-efficient product or renewable energy system for your home.

Visit [energystar.gov](http://energystar.gov) for more information on what is included in the tax credit and how to apply.

## Practice Electrical Safety Year Round

May is National Electric Safety Month, a good time to remind everyone to be safe around electricity all year long. Here are a few simple tips to remember.

### Outdoor Safety

- Avoid power lines when carrying long or tall items such as ladders or scaffolding, hold them parallel to the ground. Look up before raising them in the air.
- Never touch a power line. If you see a wire down, call 202-872-3432 to report.
- If you work near power lines, maintain at least 10 feet of distance between you and the power line.
- Call 811 before you dig to have underground utilities marked.

### Indoor Safety

- Never stick any object into an electrical outlet.
- Do not overload an electric circuit with too many appliances.

For more safety tips, visit [pepco.com](http://pepco.com).

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### Star Performer (continued from front)

The cost is \$100, which you pay directly to the participating contractor. Since the audit is typically more than \$100, Pepco pays the contractor the additional cost of \$300.

To be eligible, you must reside in a single-family, row home, townhouse or a dwelling with no more than four units. Your home must have a central air conditioner or heat pump.

For program details and to request an informational packet, call 1-866-353-5798 and speak with an Energy Advisor.

### Get a House Physical and Save

Customers who meet income guidelines can take advantage of our **Income Eligible Energy Efficiency Program** at no cost up to the program limit.

A certified professional conducts a comprehensive energy analysis and determines the best way to reduce your energy costs. Improvements to your home are ordered and may include new insulation, air sealing and more.

To be eligible for this program, you must reside in a single-family, row home, townhouse or a dwelling with no more than four units. Also, you must have qualified for LIHEAP or EUSP assistance in the last 12 months. And, your home must have central air conditioning or electric heating.

Community-based organizations (CBOs) in your area will determine your eligibility for program services. Call 1-866-353-5798 to find a CBO near you.

### Save Energy, Save Money, Go Greener

Summer's coming and so is your opportunity to save on your energy bill with **Energy Wise Rewards™**.

Demand for electricity in our area is rising rapidly. During the "peak demand" times of summer, **Energy Wise Rewards** works to reduce electricity usage by "cycling" central air conditioners throughout the region, averting power outages and reducing the need for costly, new electrical infrastructure.

Because your participation is so important, we're offering this critical program at no additional cost with up to \$160 in bill credits to include:

- Up to an \$80 installation bill credit, awarded within two billing cycles of installation.
- Up to \$80 of annual reward credits on your bill, prorated monthly (June–October).
- Plus an **Energy Wise Rewards** Web-programmable thermostat.

Sign up today. Visit [pepco.com/rewards](http://pepco.com/rewards) or call 866-353-5798 to speak with an **Energy Wise Rewards** representative.

*This Pepco Energy Wise Rewards Web-programmable thermostat, with installation, is yours at no additional cost. (A \$300 value!)*



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Your Life. Plugged in.™

Customer Service: (202) 833-7500  
TTY Telephone Number for Hearing Impaired: (202) 872-2369  
To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)